

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: DiVenuta et al.  
Application No.: 10/672,556  
Filed: September 25, 2003  
For: METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR PROVIDING  
TARGETED MESSAGES FOR PHARMACY INTERACTIVE VOICE RESPONSE (IVR)  
SYSTEMS

Confirmation No.: 8847  
Group Art Unit: 2645  
Examiner: Ovidio Escalante

July 10, 2006

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT  
PURSUANT TO 37 C.F.R. § 1.97(b)**

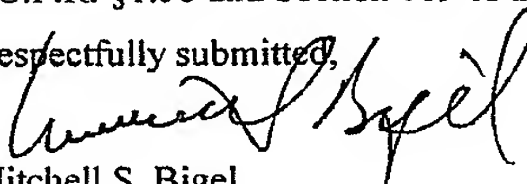
Sir:

Attached is a list of documents on Form PTO-1449, together with a copy of any listed foreign patent document and/or non-patent literature. A copy of any listed U.S. patent and/or U.S. patent application publication is not provided herewith in accordance with the amendment by the U.S. Patent and Trademark Office to 37 C.F.R. § 1.98(a)(2)(ii) effective October 21, 2004.

This Information Disclosure Statement is submitted in accordance with 37 C.F.R. § 1.97(b), within three months of the filing date of the above-referenced application or before the mailing of a first Office Action on the merits, whichever event occurs last. Therefore, no fee is believed due. However, the Commissioner is hereby authorized to charge any deficiency or credit any overpayment to Deposit Account No. 50-0220.

It is requested that these documents be considered by the Examiner and officially made of record in accordance with the provisions of 37 C.F.R. §1.56 and Section 609 of the MPEP.

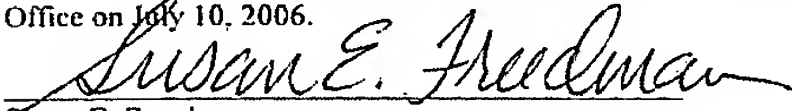
Respectfully submitted,

  
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**CERTIFICATION OF ELECTRONIC TRANSMISSION  
UNDER 37 CFR § 1.8**

I hereby certify that this correspondence is being transmitted electronically to the U.S. Patent and Trademark Office on July 10, 2006.

  
Susan E. Freedman  
Date of Signature: July 10, 2006

Substitute form 1449A/PTO		<b>Complete if Known</b>	
<b>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</b>  (use as many sheets as necessary)		Application Number	10/672,556
		Filing Date	09/25/2003
		First Named Inventor	Dennis M. DiVenuta
		Group Art Unit	2645
		Examiner Name	Ovidio Escalante
Sheet	1 of 1	Attorney Docket Number	9392-2

U.S. PATENTS AND PATENT PUBLICATIONS					
Examiner Initials*	Cite No.	U.S. Patent Document		Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY
		Number	Kind Code (if known)		
		US-			
		US-			
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U.S. PATENT APPLICATIONS				
Examiner Initials*	Cite No.	U.S. Serial No.	Name of Applicant of Cited Document	Date of Filing of Cited Document MM-DD-YYYY
		US-		
		US-		
		US-		
		US-		
		US-		

FOREIGN PATENT DOCUMENTS							
Examiner Initials*	Cite No.	Foreign Patent Document			Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	Translation
		Office	Number	Kind Code (if known)			

OTHER NON PATENT LITERATURE DOCUMENTS			
Examiner Initials*	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published	T
	1.	Letter from Michael R. Friscia to Mitchell S. Bigel dated June 27, 2006	
	2.	Press release dated January 9, 2001 by Harland Financial Solutions, entitled "Harland Financial Solutions and Maxxar Corporation Establish Alliance to Bring One-to-One Marketing to Telephone Banking", 2 pp., downloaded April 13, 2006 from <a href="http://www.harlandfinancialsolutions.com/NewsandEvents/PrintRelease.asp?id=104">http://www.harlandfinancialsolutions.com/NewsandEvents/PrintRelease.asp?id=104</a>	
	3.	Brochure dated September 2003 by CTG, entitled "Customer Capture -- CTG Implements a Customer-Specific Marketing Program for a Major Retailer", 2 pp.	
	4.	Brochure dated March 2006, entitled "TeleVoice -- The next Generation of Voice Response for Mortgage Servicing Call Centers", 6 pp.	
	5.	Website printout dated April 13, 2006 by Covansys, entitled "Case Studies -- Client: State of Michigan Office of Retirement Services", 4 pp, downloaded April 13, 2006 from <a href="http://www.covansys.com/clients/case_michigan.htm">http://www.covansys.com/clients/case_michigan.htm</a>	

Examiner Signature		Date Considered	
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\*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.